

Rev. April 2018

## QUALITY POLICY

The Management of SATI S.p.A. is firmly convinced that the company's priority goal is to meet the essential needs of customers, which are:

- ensuring that the product complies with specifications;
- compliance with delivery terms;
- keeping costs / prices competitive on the market.

In light of the above, the Management intends to continue developing and implementing the following priority operational strategies:

- a. Structuring the company's Quality System, taking into account the changing business context and the needs and expectations of all parties involved in the company's corporate activities, so as to determine and address the risks and opportunities associated with the company's entrepreneurial management;
- b. Developing a collaborative relationship with strategic suppliers in order to maintain a climate of mutual trust and respect, with the aim to guarantee compliance with supply requirements, on-time delivery and cost containment;
- c. In carrying out its activities, complying with the requirements of the Quality Management System adopted;
- d. Encouraging and systematically implementing, within the company, a process aimed at improving the quality and services offered, increasing motivation, involvement and developing the skills and professionalism of each staff member while prioritising initiatives to prevent and eliminate non-compliance issues;
- e. Improving data and information dissemination within the company, encouraging its use for managing the company's activities and achieving quality-related goals;

The Management has established that the degree of achievement of the goals specified in this document must be assessed annually, during the Management System audit process; it has also established that, for the purposes of this assessment, suitable quantified indicators are to be identified, where possible.

The Management undertakes to systematically check the adequacy and effectiveness of the Quality Management System, directly intervening whenever obstacles or difficulties arise, which cannot be resolved only with the intervention of the company's relevant departments.

The Management